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**June 28, 2012**

■  
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Ms. Marlene H. Dortch  
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Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Ms. Karen Majcher  
Vice President of the High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, DC 20036

Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

RE: §54.313 - Annual Reporting Requirements for High-cost Recipients  
MoKan Dial, Inc., PO Box 429, Louisburg, KS, 66053  
Study Area Code 411807

Pursuant to Sections 54.313(a)(2) through (a)(6) and (h) of the Commission's Rules,  
enclosed herewith is the high-cost recipient annual report for 2012 of MoKan Dial, Inc. A copy  
of this report was also filed with the Universal Service Administrative Company and with the  
Kansas Corporation Commission.

If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Sincerely,

s/ Mary J. Sisak

Mary J. Sisak

**Annual 47 CFR 54.313 High-Cost Recipient Report and Certification**  
**WC Docket No. 10-90**

Reporting Year: 2012

Date of Filing: July 2, 2012

Company: MoKan Dial, Inc. – Kansas

**1. Outage Information - §54.313 (a)(2).**

The Company is a state-designated ETC and was required to submit an annual report to the Kansas Corporation Commission in Docket No. 12-GIMT-715-GIT providing this information. A copy of the report for the proceeding calendar year (2011) is attached.

**2. Unfulfilled Service Requests - §54.313 (a)(3).**

The Company is a state-designated ETC and was not required to submit this information in the annual report to the Kansas Corporation Commission in Docket No. 12-GIMT-715-GIT. Therefore, it is exempted from inclusion in this report. See, *In the Matter of Connect America Fund, et al.*, WC Docket No. 10-90 et al., 27 FCC Rcd 606, 608 (2011), at paragraph 10.

**3. Complaints per 1,000 Connections §54.313 (a)(4).**

The Company is a state-designated ETC and was required to submit an annual report to the Kansas Corporation Commission in Docket No. 12-GIMT-715-GIT providing this information. A copy of the report for the proceeding calendar year (2011) is attached.

**4. Additional Voice Data §54.313 (h).**

The Company provides the following additional voice data on rates effective June 1, 2012 that fall below the effective Local Urban Rate Floor:

None

**5. Certification Pursuant to §54.313 (a)(5).**

The Company certifies that it is in compliance with applicable service quality standards and consumer protection rules.

**6. Certification Pursuant to §54.313 (a)(6).**

The Company certifies that it is able to function in emergency situations as set forth in §54.202(a)(2) of the Commission's Rules; specifically, that it has a reasonable amount of back-up power to ensure functionality without an external power source, that it is able to reroute traffic around damaged facilities, and that it is capable of managing traffic spikes resulting from emergency situations.

Signed: Deborah Nobles  
Deborah Nobles

Title: Vice President of Regulatory Affairs

Date: June 27, 2012

**Docket No. 12-GIMT-715-GIT**  
**Annual Certification of Requirements Imposed by the**  
**Commission in Docket Number 06-GIMT-446-GIT**  
**and by the FCC as Codified in 47 C.F.R. §54.313**

1. A competitive ETC must provide an updated two-year service quality improvement plan. A competitive ETC must also provide a progress report on its prior two-year service quality improvement plan<sup>1</sup>. This report must include: a) a map detailing the progress in meeting targets; b) an explanation of how FUSF and/or KUSF support has been used to improve service quality, coverage, capacity, signal quality, etc.; and, c) an explanation of why any targets were not met in the prior year.

**a) Please label updated two-year service quality improvement plan as Attachment 6a.**

**b) Please label the map detailing your progress in meeting targets as Attachment 6b.**

**c) For all investments listed in Attachments 4 and 5, please explain how FUSF and/or KUSF support have been used to improve service quality, coverage, capacity, signal quality, etc.**

**d) If applicable, please explain why any targets were not met.**

Please use space below to answer c and d. Attach additional pages, as needed.

Not Applicable. MoKan Dial is not a competitive ETC.

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<sup>1</sup> Note: All ETCs will be required to provide a five-year service quality improvement plan beginning in 2013.

**Attachment 6**  
**May 2012**

2. All ETCs must provide detailed information on any outage lasting at least 30 minutes for any facilities that an ETC owns, operates, leases, or otherwise utilizes that potentially affect at least 10% of the end users in a service area, or that could affect 911.

Date of Outage	Time of Outage	Description of the Outage and Resolution	Particular services affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
None	None	None	None	None	None	None

(If necessary, please provide additional pages.)

3. Please provide the number of complaints per 1,000 connections (fixed or mobile). A complaint is any non-duplicative verbal or written complaint received by the company, FCC, and/or KCC.

None

**4. 47 U.S.C. § 214(e)(1)(B) requires an ETC to advertise its services throughout the service area for which it has been designated “using media of general distribution.”**

**Please complete the following:**

[illegible]

**Please attach additional pages, as needed.**

May 2012

5. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. Please complete the following, as applicable to your company:

**QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION**

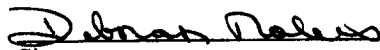
**KCC Docket Reference: 06-GIMT-446-GIT**

(Please type or print legibly)

1. My title is Vice President of Regulatory Affairs of MoKan Dial, Inc. (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding MoKan Dial, Inc. (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that MoKan Dial, Inc. (Company/ Cooperative) is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on June 25, 2012 (date).

  
Signature

Deborah Nobles

Printed/Typed Name

**QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION**

**KCC Docket Reference: 06-GIMT-446-GIT**

(Please type or print legibly)

1. My title is \_\_\_\_\_ of the \_\_\_\_\_  
(Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding \_\_\_\_\_ (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that \_\_\_\_\_ (Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on \_\_\_\_\_ (date).

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed/Typed Name



6. An ETC must certify that it will be able to function in an emergency.

**ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION**

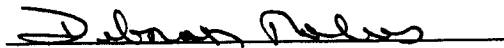
**KCC Docket Reference: 06-GIMT-446-GIT**

(Please type or print legibly)

1. My title is Vice President of Regulatory Affairs of MoKan Dial, Inc. (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is able to function in an emergency. I am binding MoKan Dial, Inc. (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that MoKan Dial, Inc. (Company/ Cooperative) is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on June 25, 2012 (date).



Signature

Deborah Nobles

Printed/Typed Name

7. A competitive ETC must certify that it offers a local usage plan comparable to that of the incumbent. Please provide a description of the local usage plan(s) that is comparable to that of the incumbent and complete the certification.

Not Applicable, MoKan Dial, Inc. is not a competitive ETC.

**COMPARABLE LOCAL USAGE PLAN ANNUAL CERTIFICATION**  
**KCC Docket Reference: 06-GIMT-446-GIT**  
(Please type or print legibly)

1. My title is Vice President of Regulatory Affairs of the \_\_\_\_\_  
(Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the  
Company/ Cooperative offers a local usage plan comparable to that of the incumbent. I am  
binding \_\_\_\_\_ (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that \_\_\_\_\_ (Company/ Cooperative)  
offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing  
is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on \_\_\_\_\_ (date).

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed/Typed Name

8. Competitive ETCs need to provide the number of requests for service from potential customers within your service areas that were unfulfilled during the prior calendar year. Please also describe how you attempted to provide service to those potential customers.<sup>2</sup>

Not Applicable. MoKan Dial, Inc. is not a competitive ETC.

9. Pursuant to 47 C.F.R. § 54.313(h), all incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of January 1. Please use the space below to provide the required information. Attach additional pages, as necessary.

MoKan Dial, Inc. had no residential local rates below the local urban rate floor as of January 1, 2012.

Residential Flat-Rate Local Service	\$12.10
State USF Assessment	\$ 1.45

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<sup>2</sup> Beginning in 2013, all ETCs will need to provide this information. The KCC only required CETCs to collect this information for 2011; thus, only CETCs need to complete this section this year.